CITYTALK SECURITY

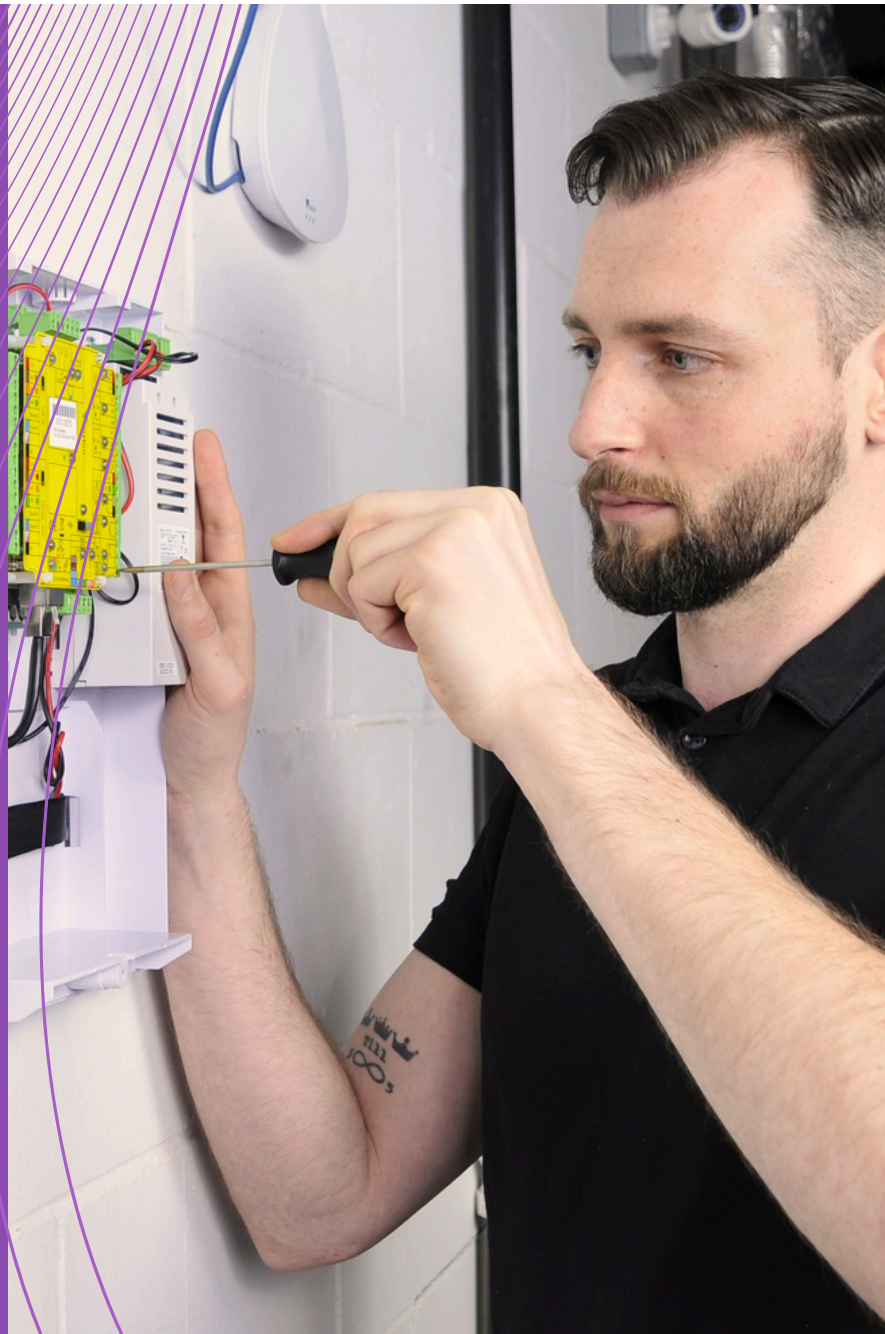
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Security Product Guide 2026

Commercial security services tailored to you

HIKVISION Pyronix Verkada

AJAX Paxton Orisec



Index

3 Why Choose Citytalk
4 What Our Customers Say
5 Security Services Overview
6 CCTV
7 Intruder Alarms
8 Access Control
9 Access Control Add-Ons
10 Fire Alarms
11 Hikvision
12 Paxton
13 Verkada
14 Contact Us



Why Choose Citytalk?



Bespoke Every Time

All systems we install are tailored to the exact needs of your business. We know that every site is different and has its own unique set of needs, so we create systems that work for you specifically.



Wraparound Service

We can offer a full product wraparound, so you get dedicated connectivity for security solutions and a segregated network away from corporate so if the system goes down, it's easy to find the problem.



Remote Systems

Wherever we can, we offer full remote assistance, reducing the need for engineer callout and saving you money in the long term.



Fully Accredited Security

We're NSI Gold Accredited, so you can rest assured your security systems will be installed and maintained according to the industry specifications.

What Our Customers Say:

In today's increasingly complex security environment, I value a security partner that delivers not only dependable day-to-day compliance and support, but also demonstrates the foresight to understand the broader challenges facing our business. The ability to align organisational capabilities, collaborate effectively, and contribute to shared objectives is essential.

Over the course of an eight-year partnership, City Talk has consistently demonstrated these qualities. Their commitment to service excellence, combined with the continuity of both their personnel and support, has distinguished them from many of their competitors. This consistency has enabled them to develop a deep understanding of our operational requirements and provide solutions that add genuine value. Whether supporting Planned Preventative Maintenance (PPM) compliance, alarm monitoring and incident management, or delivering security system design and project works, City Talk has consistently provided a professional, reliable, and proactive service.

I have no hesitation in recommending City Talk and fully endorse them as a trusted and capable security partner.

Steven Thornburn - Security Assurance Manager, Solus Group

Solus
an Aviva company

Securing Your Business Premises

We offer a variety of commercial security systems to give you peace of mind, including CCTV, access control, intruder alarms and more.

Our services don't stop at installation. Our security systems come with 24-hour monitoring and support, meaning that in the event of an emergency, our team will respond straight away, keeping your premises safe and secure around the clock.

NSI Gold Accredited

Independently certified by the National Security Inspectorate, the UKAS-accredited body for the UK security and fire safety sectors. That means our work is independently inspected and assessed to a high standard.







CCTV

Tailored CCTV systems using the best in surveillance technology, installed by our accredited engineers

Intruder Alarms

Indoor and outdoor alarm systems chosen specifically for your business premises, no matter the size of the site

Access Control

Intercoms, barriers and more, all installed by our trusted team and bespoke to fit your business needs



CCTV Systems

We install industry-leading CCTV technology from Hikvision, Paxton and Verkada. Each system has its merits and includes everything from AI-powered cameras and smart alerts to secure remote access. These systems allow you to monitor activity, review footage quickly and respond to incidents with confidence.







HIKVISION

Features high-quality images across a range of lighting conditions with low storage and bandwidth requirements. Cost effective, with options to suit lots of different site sizes and types. We are a value-added service partner for Hikvision, whose systems are run on site.

Paxton

The Paxton10 system combines CCTV with access control. Footage can be easily linked to access events, making it simple to spot and prevent issues. Paxton Net2 is an on-premise system. Paxton10 is hosted.

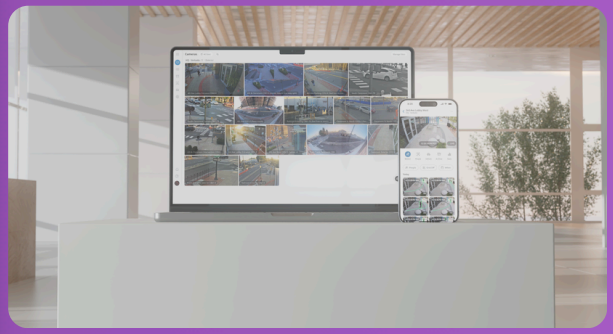
Verkada

Scalable cloud based CCTV systems with plug and play installation. Find people and vehicles in seconds, receive proactive alerts, and save and share incidents with ease. This is a fully hosted platform covering CCTV, access control and alarms in one system.

Hosted or on-premise?

Security systems can be run in two ways. An on-premise system keeps its software and data on equipment at your site, which gives you direct control and suits organisations with their own IT resources. A hosted system keeps that software and data on secure servers in the cloud, so there is less equipment to maintain on site and you can manage everything from anywhere.

We install both, and will recommend the right fit for your site.



Intruder Alarms

All of our intruder alarm systems can be designed with your specific requirements in mind, whilst complying with the expectations of your insurers. Working with Pyronix, Orisec and Ajax, we install the best in new alarm technology.



Pyronix

Boasting a wide variety of systems and kits, suitable for securing small to medium sized sites. Expansion kits are available to link together various alarm types. WiFi integration available with a cloud-based system and remote maintenance.



Orisec

Long and short range detectors available with the ability to upgrade with ease. External sounders are customisable with your logo. Other alarms feature built in sounders, lights and can be installed both inside and outside with weatherproofing available.



AJAX

Offering two categories of alarm, Baseline and Ajax Superior. Baseline comprises a wide range of basic wireless indoor and outdoor devices.
Superior includes advanced wireless and all wired intrusion devices with more capabilities on larger sites.

Access Control Systems

Effective access control keeps your premises and assets secure. We partner with leading providers across a range of budgets, so you can choose the right solution for your business.



HIKVISION

- Advanced access control functions
- Licence free
- Various terminals, including biometric
- WiFi based connection
- Multi-system linkage

Paxton

Net2

- Eliminates the need for keys
- Licence free
- Compatible with other security systems
- Scalable
- Free software and upgrades

Paxton10

- Multi-site management
- Scalable up to 1000 doors
- Simple set up via WiFi
- CCTV integration
- Enhanced encryption

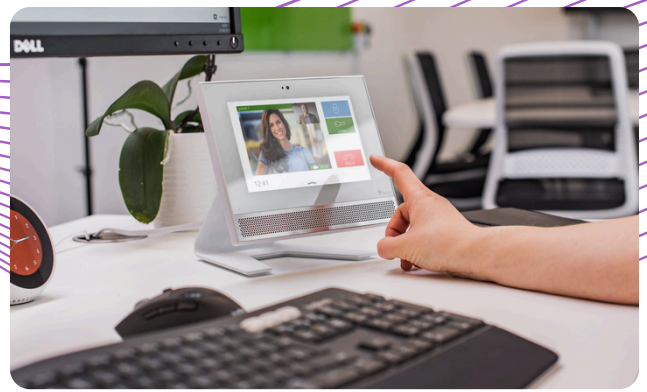
Verkada

- Automatic firmware updates
- Cloud based management platform
- Cellular based solutions for remote use
- Easily integrated with Verkada devices
- Plug and play setup with simple installation



Access Control Add-Ons

Keep your site secure throughout with integrated additions to your access control system



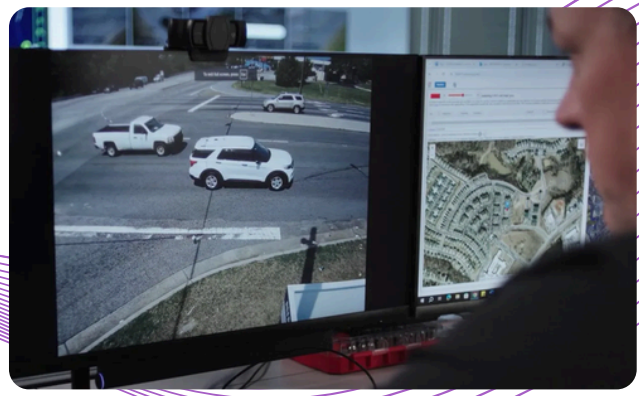
Citytalk Hosted Intercoms

Citytalk's hosted phone systems integrate with a wide range of intercoms. You get a dependable, secure connection, and your team can answer the door from their existing phone, so it's simple to adopt from day one.



Gates & Barriers

Connecting barriers and gates to your access control adds automation and another layer of security. We install CAME products, which are high-quality, easy to operate and suited to sites of any size. Remote diagnostics via Connect 4G gateways mean issues can be spotted and resolved faster.



ANPR

Vehicle Automatic Number Plate Recognition can be integrated directly into your access control system. You can control what vehicles are allowed access to your site and easily find intruders. Staff and visitor number plates can be added and removed in moments using our vehicle tracking portal.

Fire Alarms

Security isn't just about preventing unwanted access. Protect your site and staff with wireless integrated fire alarm systems, installed by our team of specialist engineers and bespoke to your site.



Advanced Apollo Range

This setup is ideal for creating a fully customised wireless fire detection system using Apollo's advanced technology. Suitable for commercial properties, retrofit installations, and heritage buildings with the ability to easily expand your system using Apollo components.



AJAX Wireless EN54 Range

Combine advanced fire alarm management with a selected mix of smoke detection, heat detection and manual alarm activation devices. The EN54 Line is a fully wireless integrated system that's reliable for commercial spaces. Even for large-scale projects, installation is quick and easy.

Sharp Video, Smart Alerts and Good Value

Hikvision is an excellent choice if you want proven technology that runs on your own equipment without a hefty price tag. As a value-added service partner, we'll design a system around your site and look after it for the long haul.



Cameras that know what matters:

AcuSense cameras can tell people and vehicles apart from everything else, so the alerts you get are the ones worth acting on.

Selected cameras can actively warn off someone on site before they get any closer.





Easy access control:

start with a single door and scale up to a whole estate, using the same credentials and software throughout.



Footage in seconds:

On selected recorders, you can describe what you're looking for instead of scrubbing through hours of video.





Clear after dark:

ColorVu gives you full-colour footage at night, and DarkFighter handles low light. We'll match the right one to your site.

Why we use Hikvision

Hikvision systems are a good fit if you have your own IT resources, want data kept on site, or need a flexible system across different site sizes and budgets.

Tailored Software

HikCentral software and the Hik-Connect app bring video, access and intercom together.

Hikvision Embedded Open Platform enables technology partners to develop and run their own applications on Hikvision's hardware, meaning custom security systems can be created for each customer.

CCTV and Access Control That's Simple

Say goodbye to keys, lost fobs and "who locked up?" Paxton makes it simple to control who goes where, from a single door to a whole estate with CCTV and alarm integrations suited to your site.



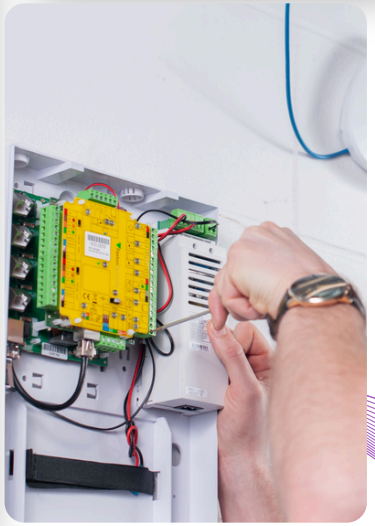
Hosted and on-premise solutions:

Paxton10 offers web-based, multi-site management, scalable to 1000 doors, with CCTV built in and enhanced encryption.

Net2 runs from a PC on your site. It's scalable, licence free with a Pro option that adds more advanced features.

Simple to install and use:

Plug-and-play products and intuitive software keep everyday tasks quick.





Integrations and extras:

Link access control to CCTV, fire and intruder alarms, or add checkpoint control and building control inputs and outputs. Third-party biometric readers can also be integrated.





Standalone Access Control:

A simple option for sites that don't need a full system, including Paxton's phone-based Solo solution, where your phone is both the system and the key.

Why we use Paxton

Paxton systems are ideal if you want something easy and scalable. All products are designed and manufactured by Paxton itself, with a five-year warranty against manufacturing faults across the range.

Things you can do with Paxton systems:

- **Tailor access only to the doors and times needed**
- **Remove lost fobs or cards instantly**
- **Keep a record of who went where and when**
- **Run a fire roll call to see who is on site in an emergency**
- **See and speak to visitors before letting them in.**
- **Expand as your needs grow**

Intelligent Systems Designed for Growth

Verkada brings your cameras, doors, alarms and sensors into one cloud platform called Command. There's less kit on site, nothing to patch, and everything is a click away on your laptop or phone.



Smart cameras and alarms:

Footage is stored on the camera itself, with the clever analysis done there too, so searching for people and vehicles stays quick.

Alarms with cloud-managed intrusion detection that can be triggered by your cameras, doors and sensors working together.

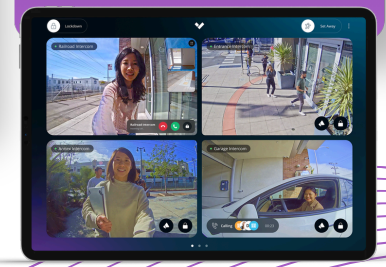
Works with What You've got:

Command Connector brings existing compatible cameras into the platform, and cellular gateways cover remote sites with no network.



Easy access control:

Manage doors, schedules and permission groups from one dashboard, with Active Directory support and one-touch lockdown.







Manage your environment:

Keep an eye on temperature, humidity, air quality, noise, smoke and vaping. Plus easy visitor check-in and tracking linked to sensors.

Why we use Verkada

Verkada systems are ideal if you manage multiple sites, want minimal on-site equipment, or like the idea of one login for everything. It's also an ideal system for fast deployment with a simple plug-and-play install.

We are also a Verkada Gold Partner. This partnership authorises us to design, supply, install and manage Verkada's cloud-based physical security platform for our customers.

Intelligent Software

Verkada software has automatic firmware updates, unlimited users and a long hardware warranty.

Understand Your Premises Security with Confidence

Reach out today to book a free site audit. Our team will assess your premises, including access points, coverage gaps and existing systems, and provide a clear overview of your current risk profile. We'll then recommend a tailored security solution designed around your premises, your people and your operational requirements.

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Safeguard yourself, your business and assets.

24/7 monitoring and fast response times

All systems installed by an NSI accredited team